

**ESWAR COLLEGE OF ENGINEERING: NARASARAOPET**

Approved by AICTE, New Delhi, Affiliated to JNTUK, Kakinada
(Sponsored by Shaik Dada Saheb Charitable Trust, Narasaraopet.)
Kesanupalli Village, Narasaraopet – 522 601,
Palnadu Dist. A.P.

Email ID: principal@eswarcollegeofengg.org, eswarcollegeofengg@gmail.com

web:eswarcollegeofengg.org

GRIEVANCE REDRESSAL COMMITTEE**Annual Report****July 2018-June 2019**

The Grievance Redressal Cell of Eswar college of Engineering has been set up in accordance to the UGC regulation, 2012. These regulations were aimed at addressing and effectively resolving the grievances of the students related to Higher Education Institutions.

The Grievance Redressal Cell (GRC) aims to look into the complaints lodged by any student and redress it as per requirement. The students can state their grievance regarding any academic and non- academic matter within the campus through the online and grievance/suggestion box. The institution aims at solving the grievances of the students within stipulated academic and non- academic matter within the campus through the online and grievance/suggestion box. The institution aims at solving the grievances of the students within stipulated time

Objectives:

The Grievance Redressal Cell has been developed to settle the grievances of the students and other stakeholders within a reasonable time period for further strengthening the bond of the students with the institution by providing them with all kind of facilities to a satisfaction level for maintaining a convenient ambience of academic teaching and learning.

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Chairman, GRC
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A special effort has been taken in respect to publication of prospectus through which students can avail all relevant information regarding list of programs of study and courses offered, along with the broad outlines of the syllabus, teaching hours, assignments etc. The prospectus also incorporates detailed information regarding number of seats and eligibility criteria for admission to any particular course, process of selection of eligible candidate for any course, detailed and structured fees and other charges payable by students at the time of admission.

Rules and regulations for imposition and collection of fines, details of teaching staffs including their educational qualification and type of appointment and teaching experience, information regarding physical and academic infrastructures and all facilities like library, hospitals and industry wherein the practical trainings are to be conducted. All relevant instructions are also provided in the prospectus in regard to maintaining discipline within and outside the college campus and the consequences of violation of any regulation.

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